

**WIMACTEL, INC.**  
Wimactel, Inc.  
d/b/a Intellicall Operator Services of North America

Michigan Rate Sheet  
Original Title Sheet  
Effective: November 23, 2011

INTRASTATE OPERATOR SERVICES

Updated November 17, 2022

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RATE SHEET OF

**WIMACTEL, INC.**

**D/B/A**

**Intellicall Operator Services of North America**

This rate sheet contains the rates, terms and conditions applicable to the provision of operator and inmate services by **WiMacTel, Inc. d/b/a Intellicall Operator Services of North America**, within the state of Michigan. Information regarding the Company's operating procedures can be obtained from:

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WiMacTel, Inc.  
13515 I Circle  
Omaha, NE 68137  
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Facsimile: (403) 398-0714

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**INTRASTATE OPERATOR SERVICES**

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**CHECK SHEET**

Sheets of this rate sheet as indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original rate sheet and are currently in effect as of the date on the bottom of this page.

<b>Sheet</b>	<b>Revision</b>		<b>Sheet</b>	<b>Revision</b>		<b>Sheet</b>	<b>Revision</b>	
Title	Original		11	Original		22	Original	
1	2 <sup>nd</sup> Rev.	*	12	Original		23	Original	
2	Original		13	Original		24	Original	
3	Original		14	Original		25	Original	
4	Original		15	Original		26	Original	
5	Original		16	Original		27	Original	
6	Original		17	Original		28	Original	
7	Original		18	Original		29	Original	
8	Original		19	Original		30	Original	
9	Original		20	Original		31	Original	
10	Original		21	Original		31.1	Original	
						31.2	Original	*
						31.3	Original	*
						31.4	Original	*
						32	Original	
						33	Original	

\* - Indicates Pages included with this filing.

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**D** - Delete or Discontinue

**I** - Change Resulting In An Increase to A Customer's Bill

**M** - Moved From Another Rate sheet Location

**N** - New

**R** - Change Resulting In A Reduction to A Customer's Bill

**T** - Change In Text or Regulation But No Change In Rate or Charge

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**RATE SHEET FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the rate sheet. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version of this file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the ICC follows in their rate sheet approval process, the most current sheet number on file with the Commission is not always the rate sheet pages in effect.
- C. Paragraph Numbering Sequence** - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1(A)
  - 2.1.1(A)(1)
  - 2.1.1(A)(1)(a)
  - 2.1.1(A)(1)(a)(1)
- D. Check Sheets** - When a Rate Sheet revision is made an updated check sheet accompanies the rate sheet filing. The check sheet lists the sheets contained in the rate sheet, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The rate sheet user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the ICC.

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INTRASTATE OPERATOR SERVICES

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**SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Number** - This is the telephone number which a Customer uses to access Company's computer in order to be connected to Company's system.

**Aggregator** - Any person, excluding local exchange carriers and cellular service providers that, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

**Association Discount** - An additional discount provided to a trade association representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchises, independent agents, distributors, or multiple commercial representatives or a buying group not organized solely for the purposes of qualifying for the discounts provided for herein to commercial associations.

**Authorized User** - A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. An authorized user is other than an employee, officer or director of Customer if Customer is a company, and other than a family member of person residing with Customer if customer is a residential user. Customer is responsible for all charges incurred by Authorized Users.

**Company** - WiMacTel, Inc., 2225 East Bayshore Road, Suite 200, Palo Alto, California 94303, a Delaware corporation.

**Customer** - The natural person or legal entity which orders Service and is responsible for the payment of charges accruing as a result of using the Service. Customers are divided into commercial and residential classes, but only for accounting purposes.

**Customer Identification Number** - A numerical code which is assigned to each Customer to enable the Customer to access Company's Service. A Customer with several Authorized Users may have several different numerical codes. Customer Identification Numbers are used by the Company both to prevent unauthorized access to the Service and to identify Customers for billing purposes.

**Facilities** - Company's facilities consist of facilities which Company leases and for which Company renders a bill for payment to its Customers, whether or not such Facilities are actually owned by Company. Company's Facilities also include the computerized switching equipment which is used by Company to connect Customer's local call to a facility provided by an underlying facilities-based long distance Carrier over whose circuits the Customer's call is routed.

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INTRASTATE OPERATOR SERVICES

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**SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**InterLATA** - Calls which originate and terminate between points in Local Access Transport Areas (LATAs). LATAs are large local and regional telephone service areas that are defined pursuant to the 1982 Consent Decree between the United States Department of Justice and American Telephone and Telegraph Company and participating Carriers.

**IntraLATA** - Calls which originate and terminate within the same LATA.

**Intrastate** - Calls which originate and terminate between any two points in Michigan. Intrastate calls can be InterLATA or IntraLATA.

**Itemized Billing** - A billing report which indicates the telephone number to which calls are made and the duration of each call.

**Management Report** - A billing report which assists management in monitoring calls made by Authorized Users by listing calls by Customer Identification Numbers and Project Codes.

**Mileage** - In calculating rates based on mileage, the measurement of distance is the air miles between the offices of the local telephone companies which originate and terminate the calls.

**Project Codes** - A number sequence which is dialed after the Customer Identification Number which is used by Customer to identify to which project or client a call should be billed.

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INTRASTATE OPERATOR SERVICES

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Special Service** - Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes without limitation services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

**Speed Numbers** - Telephone numbers stored in Company's switch allow Customer, after accessing the switch, to push a limited number of buttons on its phone and have the switch dial the requested stored phone number, eliminating extra digit dialing for Customer.

**WiMacTel** - WiMacTel, Inc.



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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS**

**2.1 Application of Rate sheet**

- 2.1.1** This rate sheet contains the regulations and charges applicable to intrastate resale common carrier communications service provided by WiMacTel between points within the State of Michigan. Operator assisted services are furnished subject to the availability of facilities and subject to the terms and conditions of this rate sheet.
- 2.1.2** This rate sheet applies to direct-dialed and operator-assisted intrastate communications services only.
- 2.1.3** The telecommunications services of WiMacTel are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.4** The rates and regulations contained in this rate sheet apply only to the services furnished by WiMacTel and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of WiMacTel.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Application of Rate sheet**

- 2.1.5** The subscriber is entitled to limit the use of WiMacTel's services by users at the subscriber's facilities, and may use other common carriers in addition to or in lieu of WiMacTel for operator assisted services, including without limitation offering users the ability to access the carrier of the user's own choice.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Use of Services**

- 2.2.1** WiMacTel's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2** The use of WiMacTel's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3** The use of WiMacTel's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4** WiMacTel's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5** WiMacTel does not transmit messages pursuant to this rate sheet, but its services may be used for that purpose.
- 2.2.6** WiMacTel's services may be denied for nonpayment of charges or for other violations of this rate sheet.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Liability of WiMacTel, Inc.**

- 2.3.1** WiMacTel shall not be liable for loss or damage (including indirect special or consequential damages) sustained by reason of any failure in or breakdown of facilities associated with WiMacTel's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall WiMacTel's liability for any service exceed the charges applicable under this rate sheet to such service.
- 2.3.2** Company shall be indemnified and saved harmless by any Subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted through its services; and against all other claims arising out of any act or omission of a Subscriber or of any other entity in connection with any services provided by Company.
- 2.3.3** WiMacTel is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of WiMacTel.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Liability of WiMacTel, Inc., (Cont'd.)**

**2.3.4** WiMacTel shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.

**2.3.5** WiMacTel shall not be liable for and shall be indemnified and saved harmless by any Subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by WiMacTel which is not the direct result of WiMacTel's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of WiMacTel.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Liability of WiMacTel, Inc., (Cont'd.)**

**2.3.6** WiMacTel shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Responsibilities of the Subscriber**

- 2.4.1** The Subscriber is responsible for placing any necessary orders; for complying with rate sheet regulations; and for assuring that users comply with rate sheet regulations. The Subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Subscriber to end users. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2** The Subscriber is responsible for charges incurred for special construction and/or special facilities which the Subscriber requests and which are ordered by WiMacTel on the Subscriber's behalf.
- 2.4.3** If required for the provision of WiMacTel's services, the Subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to WiMacTel.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Responsibilities of the Subscriber, (Cont'd.)**

**2.4.4** The Subscriber is responsible for arranging access to its premises at times mutually agreeable to WiMacTel and the Subscriber when required for WiMacTel personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of WiMacTel's services.

**2.4.5** The Subscriber shall ensure that the equipment and/or system is properly interfaced with WiMacTel facilities or services, that the signals emitted into WiMacTel network are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in this rate sheet, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers.

If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, WiMacTel will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to WiMacTel equipment, personnel, or the quality of service to other Subscribers, WiMacTel may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, WiMacTel may, upon written notice, terminate the Subscriber's service.



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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Responsibilities of the Subscriber, (Cont'd.)**

**2.4.6** The Subscriber must pay WiMacTel for replacement or repair of damage to the equipment or facilities of WiMacTel caused by negligence or willful act of the Subscriber, users, or others, by improper use of the services, or by use of equipment provided by the Subscriber, users, or others.

**2.4.7** The Subscriber must pay for the loss through theft of any WiMacTel equipment installed at Subscriber's premises.

**2.5 Responsibilities of the User**

**2.5.1** The user is responsible for payment of the charges set forth in this rate sheet unless the responsibility for such payment has been accepted by the called party, a third party, or a Subscriber.

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INTRASTATE OPERATOR SERVICES

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Responsibilities of the User, (Cont'd.)**

- 2.5.2** The user is responsible for compliance with the applicable regulations set forth in this rate sheet.
- 2.5.3** The user is responsible for establishing its identity as often as necessary during the course of a call.
- 2.5.4** The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

**2.6 Cancellation or Interruption of Services**

- 2.6.1** Without incurring liability, WiMacTel may immediately discontinue services to a Subscriber or may withhold the provision of ordered or contracted services:
- (A) For nonpayment of any sum due WiMacTel for more than thirty days after issuance of the bill for the amount due,
  - (B) For violation of any of the provisions of this rate sheet,
  - (C) For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over WiMacTel's services, or
  - (D) By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting WiMacTel from furnishing its services.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Cancellation or Interruption of Services, (Cont'd.)**

- 2.6.2** Without incurring liability, WiMacTel may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with rate sheet regulations and the proper installation and operation of Subscriber and WiMacTel's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.6.3** Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.
- 2.6.4** For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.5** No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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INTRASTATE OPERATOR SERVICES

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Cancellation or Interruption of Services, (Cont'd.)**

- 2.6.6** The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

- 2.6.7** Service may be discontinued by Carrier, without notice to the Subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Billing Arrangements**

**2.7.1 Collect, Calling Card, and Charge Third Party Calls**

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by WiMacTel or its intermediary with the applicable telephone company.

**2.7.2 Credit Card Calls**

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

**2.8 Validation of Credit**

WiMacTel reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or WiMacTel may refuse to place the call.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Contested Charges**

For consideration of any disputed charge, a user must submit in writing to WiMacTel, within 30 days of the date the bill is issued, the call details and the bases for any requested adjustment. WiMacTel will promptly investigate and advise the user as to its findings and disposition. Any undisputed charges must be paid on a timely basis.

**2.10 Billing Entity Conditions**

When billing functions on behalf of WiMacTel are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

**2.11 Deposits**

WiMacTel does not require a deposit from credit worthy Subscribers. Customers unable to establish their credit worthiness will be required to post a deposit with the Company based upon two (2) months estimated usage.

**2.12 Taxes**

All state and local taxes (*e.g.*, gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 3.0 - DESCRIPTION OF SERVICE**

**3.1 General**

**3.1.1** Communications services are offered to subscribers on a full time monthly basis. The service enables guests, patrons, employees and other authorized users to place long distance calls from the customer's premise to other locations throughout Michigan.

**3.1.2** All communications over WiMacTel, Inc.'s facilities are intercepted by a WiMacTel operator, either automated or live, who obtains and validates the caller's billing preference prior to the completion of the call. All calls are billed for an initial one minute period; a per minute usage charge, determined according to the distance of the point of origination and the point of termination of the call, as calculated in accordance with AT&T's Tariff FCC No. 10, which applies for usage thereafter, except as provided in this rate sheet.

**3.2 Special Promotional Offerings**

**3.2.1** From time to time, WiMacTel, Inc. may offer its customers or end users special discounts or service modifications. Such offerings may be limited to certain dates, times, and locations, and service will comply with this rate sheet except that charges may be less than those stated herein.

**3.2.2** Rate sheet changes associated with service modifications or discounts will be submitted to the Michigan Public Commission for approval.

**3.3 Service Origination Points**

WiMacTel, Inc. provides services described in this rate sheet from various originating locations in Michigan: payphone, hotel, motel, and any area where transient end users may be found.

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**INTRASTATE OPERATOR SERVICES**

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**SECTION 3.0 - DESCRIPTION OF SERVICE (CONT'D.)**

**3.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.



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**INTRASTATE OPERATOR SERVICES**

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**SECTION 3.0 - DESCRIPTION OF SERVICE (CONT'D.)**

**3.5 Directory Assistance**

**3.5.1 Directory Assistance Service**

Directory Assistance is available to Customers of WiMacTel service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**3.5.2 Call Completion Service**

The Company Directory Assistance operator, or automated attendant, will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

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INTRASTATE OPERATOR SERVICES

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**SECTION 3.0 - DESCRIPTION OF SERVICE (CONT'D.)**

**3.6 WiMacTel Operator Services**

A service provided to host locations for use by transient End users. This service anticipates the provision of Operator Services and/or billing options. Service is offered under this Tariff to Aggregators throughout the United States for interstate calling. Calls are routed over transmission and switching facilities of the underlying carrier to any valid NPA-NXX in the United States.

Calls are measured as described in Sections in this tariff and rated based on time of day, call duration and mileage. Per-minute usage sensitive charges, as well as per-call operator service charges apply.

**3.6.1 Operator Service Call Types**

**Credit Card** - A service whereby the End User placing the call bills the call to a commercial credit card, such as MasterCard, VISA, American Express or Diners Club

**Telco Card** - A service whereby the End User placing the calls bills the call to a Telephone Company issued Calling Card, with or without Operator Assistance.

**Operator Station** - A service whereby the End User places a station to station call which is billed via credit card, calling card, collect or third party with the assistance of an operator (live or automated)

**Person-to-Person** - A service whereby the End User originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. A Person-to-Person call may be billed to the called party, a third number, a credit card or a calling card.

**Time and Charges** - A service whereby the End User requests the Company to monitor the start and stop time of a call for the purpose of on-site payment and/or other call accounting purposes.

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INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 - RATES AND CHARGES**

**4.1 General**

This section sets forth the rates and charges applicable to the services described in this rate sheet.

**4.1.1** The rates set forth in this Section are applicable to all intrastate calls originating and terminating within Michigan. Charges may be billed to a valid local telephone number or calling card. Definitions of the types of charges that appear on the following Rate Table are as follows:

**A. Per Minute Charges**

This charge represents the charges per minute billed to end users for the actual time of the call. Determination of commencement and termination of billed time found in Section 2 of this Rate sheet.

**B. Service Charges**

Otherwise known as operator assistance charges these are fixed charges assessed on each call based upon the billing method selected by the end user.

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INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.2 Special Conditions Applicable to All Rate Schedules**

- 4.2.1** Emergency calls to recognizable authorized civil agencies will be exempt from all per minute usage and surcharges.

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INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 - RATES AND CHARGES (CONT'D.)**

**4.3 Public Telephone Surcharge**

Rate per Call	\$0.60
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INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.4 Directory Assistance**

**4.4.1 Directory Assistance Service**

Directory Assistance, Per Call

Intrastate Directory Assistance \$2.49

**4.4.2 Call Completion Service**

**A. Directory Assistance Call Completion, Per Call**

Per Call Charge: \$1.00

INTRASTATE OPERATOR SERVICES

SECTION 4.0 -RATES AND CHARGES (CONT'D.)

4.5 WiMacTel Operator Service Base Plan

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute increment.

4.5.1 Usage Rates – IntraLATA/InterLATA

Miles	Day		Evening		Night	
	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period
0-9999	\$1.725	\$1.725	\$1.725	\$1.725	\$1.725	\$1.725

4.5.2 Per Call Services Charges:

	Automated	Operator Assisted
Automated Calling Card:	\$10.98	\$12.49
Collect (Station to Station):	\$11.49	\$12.49
3 <sup>rd</sup> Party	\$11.98	\$14.98
Person to Person:	\$17.49	\$17.49
Credit Card	\$10.98	\$12.49
Surcharges		
Premise Imposed Fee	\$5.00	

Billing: 1 Minute Increments

INTRASTATE OPERATOR SERVICES

SECTION 4.0 -RATES AND CHARGES (CONT'D.)

4.6 WiMacTel Operator Service Plan 3M

Calls are billed in three (3) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next three minute increment.

4.6.1 Usage Rates – IntraLATA/InterLATA

Miles	Day		Evening		Night	
	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period
0-9999	\$5.175	\$5.175	\$5.175	\$5.175	\$5.175	\$5.175

4.6.2 Per Call Services Charges:

	Automated	Operator Assisted
Automated Calling Card:	\$10.98	\$12.49
Collect (Station to Station):	\$11.49	\$12.49
3 <sup>rd</sup> Party	\$11.98	\$14.98
Person to Person:	\$17.49	\$17.49
Credit Card	\$10.98	\$12.49
Surcharges		
Premise Imposed Fee	\$5.00	

Billing: 3 Minute Increments



INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.7 OSP Option C**

OSP Option C calls are billed in one (1) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next one minute increment.

**4.7.1 Usage Rates**

	<b>Initial 3 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$4.92	\$1.64

**4.7.2 Operator Connect Charges**

	<u><b>Automated</b></u>	<u><b>Operator Assisted</b></u>
Calling Card	\$5.49	\$8.25
Collect	\$7.69	\$9.35
3rd Party	\$8.79	\$12.09
Person to Person	\$13.75	\$14.85
Credit Card	\$5.49	\$8.25

**Other Surcharges:**

Pay Phone Surcharge	\$0.56
Non Subscriber Fee	See Section 5.1
PIF	\$3.00
Network Infrastructure Fee	See Section 5.5
CCR	See Section 5.4
Regulatory Compliance Fee	See Section 5.3
Bill Statement Fee	See Section 5.2

INTRASTATE OPERATOR SERVICES

**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.8 OSP Option A**

OSP Option A calls are billed in one (1) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next one minute increment.

**4.8.1 Usage Rates**

	<b>Initial 3 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$4.47	\$1.49

**4.8.2 Operator Connect Charges**

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$7.50	\$10.49
Collect	\$6.99	\$11.49
3rd Party	\$7.99	\$13.50
Person to Person	\$15.49	\$15.49
Credit Card	\$7.50	\$10.49

**Other Surcharges:**

Pay Phone Surcharge	\$0.60
Non Subscriber Fee	See Section 5.1
PIF	\$7.00
Network Infrastructure Fee	See Section 5.5
CCR	See Section 5.4
Regulatory Compliance Fee	See Section 5.3
Bill Statement Fee	See Section 5.2

INTRASTATE OPERATOR SERVICES

**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.9 RATE PLAN ILDA5**

Rate Plan ILDA5 calls are billed in one (1) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next one minute increment.

**4.9.1 Usage Rates**

	<b>Initial 3 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$6.705	\$2.235

**4.9.2 Operator Connect Charges**

	<u><b>Automated</b></u>	<u><b>Operator Assisted</b></u>
Calling Card	\$7.50	\$10.49
Collect	\$6.99	\$11.49
3rd Party	\$7.99	\$13.50
Person to Person	\$15.49	\$15.49
Credit Card	\$7.50	\$10.49

**Other Surcharges:**

Pay Phone Surcharge	\$0.60
Non Subscriber Fee	See Section 5.1
PIF	\$7.00
Network Infrastructure Fee	See Section 5.5
CCR	See Section 5.4
Regulatory Compliance Fee	See Section 5.3
Bill Statement Fee	See Section 5.2

INTRASTATE OPERATOR SERVICES

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**SECTION 4.0 -RATES AND CHARGES (CONT'D.)**

**4.10 RATE PLAN 12A**

Rate Plan 12A calls are billed in one (1) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next one minute increment.

**4.10.1 Usage Rates**

	<b>Initial 3 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$4.47	\$1.49

**4.10.2 Operator Connect Charges**

	<u><b>Automated</b></u>	<u><b>Operator Assisted</b></u>
Calling Card	\$7.50	\$10.49
Collect	\$6.99	\$11.49
3rd Party	\$7.99	\$13.50
Person to Person	\$15.49	\$15.49
Credit Card	\$7.50	\$10.49

**Other Surcharges:**

Pay Phone Surcharge	\$0.60
Non Subscriber Fee	See Section 5.1
PIF	\$7.00
Network Infrastructure Fee	See Section 5.5
CCR	See Section 5.4
Regulatory Compliance Fee	See Section 5.3
Bill Statement Fee	See Section 5.2

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INTRASTATE OPERATOR SERVICES

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**SECTION 5.0 – MISCELLANEOUS SERVICES**

**5.1 Non – Subscriber Fee**

A Nonsubscriber Fee is applicable to operator assisted calls billed to end user lines which are presubscribed to an interexchange carrier other than WiMacTel, or not presubscribed to any interexchange carrier. This charge is in addition to the applicable initial period charges and in addition to any applicable service charges for operator handled calls.

Rate Per Call: \$3.50

**5.2 Bill Statement Fee**

The Company may impose a Bill Statement Fee to calls billed as part of the Customer's local telephone bill.

Per Month Charge: \$2.99

**5.3 Regulatory Compliance Fee**

This fee allows the Company to recover expenses that the Company incurs with regard to the Universal Service Fund, National Number Portability and other regulatory fees. The fee is not a tax or charge imposed or required by any government entity.

Rate Per Call: \$1.50

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INTRASTATE OPERATOR SERVICES

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**SECTION 5.0 – MISCELLANEOUS SERVICES, (CONT'D.)**

**5.4 Carrier Cost Recovery**

In addition to charges for service a Carrier Cost Recovery fee is assessed to recover certain costs associated with providing intrastate local exchange service including expenses for national regulatory fees and programs, and connection and account servicing charges. This fee is not a tax or charge required by the government. This fee will be applied on a per customer billing account basis

Carrier Cost Recovery Fee	\$2.50
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**5.5 Network Infrastructure Fee**

In addition to charges for service a Network Infrastructure Fee is assessed to recover various costs of network development and maintenance, regulatory oversight proceedings and compliance, fraud monitoring, account provisioning and maintenance and other costs incurred by the company in the provision of interstate telecommunications services. This fee is not a government mandated tax or surcharge. This fee will be applied on a per customer billing account basis

Network Infrastructure Fee	\$1.00
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