
OPERATOR SERVICES

WIMACTEL, INC.

This price list contains the descriptions, regulations and rates applicable to the provision of operator assisted services, by WiMacTel, Inc. within the State of Iowa.

Issued: November 23, 2011

Effective: November 23, 2011

Issued By:

James MacKenzie, President
2225 East Bayshore Rd., Suite 200
Palo Alto, California 94303

 OPERATOR SERVICES

CHECK SHEET

Sheets listed below, inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION		SHEET	REVISION	
1	Original	*	26	Original	*
2	Original	*	27	Original	*
3	Original	*	28	Original	*
4	Original	*	29	Original	*
5	Original	*	30	Original	*
6	Original	*	31	Original	*
7	Original	*	32	Original	*
8	Original	*	33	Original	*
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original	*			

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OPERATOR SERVICES

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

UNDERLYING CARRIERS

MCI/WorldCom

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TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right hand corner of the sheet. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets a decimal is added to the preceding sheet number followed by a lower case alphabetic indicator. For example, a new sheet added between Sheets 3 and 4 would be numbered 3.a.

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet(s) in the right hand margin on each line changed through the use of the following symbols:

- (C) - Identifies a changed regulation.
- (D) - Identifies a discontinued rate or regulation.
- (I) - Identifies an increase in rate.
- (M) - Identifies either the from or to location of text or rates which has been relocated within the tariff.
- (N) - Identifies a new rate or regulation.
- (R) - Identifies a reduction in rate.
- (T) - Identifies a change in text only.

OPERATOR SERVICES

APPLICATION OF TARIFF

This pricing guide contains the regulations and rates applicable to the furnishing of intrastate communications services by WiMacTel, inc. ("WiMacTel").

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OPERATOR SERVICES

SECTION 1 - TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Aggregator - A person, firm, corporation, or other legal entity which contracts with WiMacTel for installation of the Company's services. Aggregators make available the Company's services for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is also responsible for compliance with the terms and conditions of this tariff.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Board - refers to the Iowa Utilities Board.

Calling Card Call - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.

Collect Call - Calls billed to the called party that are completed through an automated call processing system. The called party must accept charges for the call and is responsible for payment.

Commercial Credit Card Call - A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard, VISA, or Diners Club.

Company - WiMacTel, inc. ("WiMacTel"), unless otherwise indicated by the context.

OPERATOR SERVICES

SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-Premiere calling card or credit card.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

IntraLATA - Pertaining to calls that originate and terminate within a single LATA.

InterLATA - Pertaining to calls that originate in one LATA and terminate in a different LATA.

LATA - Local Access and Transport Area

LEC - Local Exchange Company.

WiMacTel - Used throughout this tariff to refer to WiMacTel, inc., unless otherwise clearly indicated by the context.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

OPERATOR SERVICES

SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

Personal Identification Number (PIN) - See Authorization Code.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

1.1 Explanations of Acronyms and Trade Names used in this tariff

CPE	Customer Premises Equipment
IXC	Interexchange Telephone Company
LATA	Local Access and Transport Area
LEC	Local Exchange Telephone Company
NPA	Numbering Plan Area
PBX	Private Branch Exchange

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of WiMacTel, inc.**

WiMacTel's services and facilities are furnished for communications originating at specified points within the State of Iowa under terms of this tariff.

WiMacTel installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. WiMacTel may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the WiMacTel network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven days (7) per week.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 WiMacTel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by WiMacTel and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 WiMacTel reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.4 Liabilities of the Company**

- 2.4.1 WiMacTel's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.5 Taxes and Fees**

2.5.1 Any governmental assessments, license, or other similar taxes or fees imposed upon WiMacTel on a per call basis shall be billed pro rata, insofar as practical, in addition to the rates and charges stated in this tariff and stated separately for the total of the billing.

2.5.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund and the Primary Interexchange Carrier Charge.

2.6 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. the Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.7 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.8 Customer Contract and End User Relations**

The Customer contract does not alter the obligations of the Company to the end user, as described in this tariff, nor will the contract alter the rates contained in this schedule. A sample Customer contract, signed by the location owner and the Company, may be found in Attachment I of this tariff.

2.9 Payment for Service

2.9.1 All charges due from the Customer are payable to the Company or to a billing agency authorized by the company to receive such payments. Terms and conditions for payment shall be those of the billing agency which are in compliance with Board rules. Denial of service to Customers for non-payment of end user bills will only occur with the proper notice required by Board rules. All one plus direct bills shall be rendered monthly. Calls billed through local exchange carriers will be rendered within sixty (60) days of the provision of service.

2.9.2 When the billing agency is a local telephone company, the local telephone company will follow the rules and regulations of the appropriate regulatory agency (i.e., the Iowa Utilities Board) and the local telephone company's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquent amounts, and payment and collection efforts.

2.9.3 When the Company direct bills an end user, bills are not due until at least 20 days after deposit in the U.S. Mail. All Customer surcharges will be stated separately on billings. Board billing rules are applicable to this form of billing.

2.9.4 The Company does not collect Customer deposits.

2.9.5 The Company does not collect Advance payments from Customers.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.9 Payment for Service, (Cont'd.)****2.9.6 Return Check Charge**

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Iowa law and the Iowa Utilities Board.

2.9.7 Late Payment Penalty

The company will charge a late-payment penalty of 1.5% will be charged on any unpaid balance. The Company will grant each Customer one late payment waiver each calendar year.

2.10 Interconnection

Service furnished by WiMacTel may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with WiMacTel's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.11 Refusal or Discontinuance by Company**

2.11.1 WiMacTel may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- (A) For failure of the Customer to pay a bill for service when it is due.
- (B) For failure of the Customer to make proper application for service.
- (C) For Customer's violation of any of the Company's rules on file with the Commission.
- (D) For failure of the Customer to provide the Company reasonable access to its equipment and property.
- (E) For Customer's breach of the contract for service between the Company and the Customer.
- (F) For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- (G) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.11 Refusal or Discontinuance by Company, (Cont'd.)**

2.11.2 WiMacTel may refuse or discontinue service without notice to the Customer for any of the following reasons:

- (A) In the event of tampering with the Company's equipment.
- (B) In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- (C) In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- (D) In the event of fraudulent use of the service.

2.12 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Customers will receive a bill credit proportionate to the amount of monthly charges for all services rendered inoperative during the interruption. The adjustment shall begin with the hour of the report or discovery of the interruption to the Company.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.13 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made if less than 24 hours.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

2.15 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.16 Inquiry and Resolution of Complaints**

All inquiries, general questions or complaints may be directed informally to WiMacTel customer service personnel. End users may reach WiMacTel's customer service department by dialing 888-476-0881. WiMacTel's customer service department handles end user inquiry calls twenty-four hours a day, seven days a week.

Complaints concerning the charges, practices, facilities or services of WiMacTel shall be investigated promptly and thoroughly. WiMacTel shall keep a record of each complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint, which will enable WiMacTel to review and analyze its procedure and actions. The records maintained by WiMacTel under this tariff shall be available for inspection by the Board or its staff upon request. Within 30 days of the receipt of a written complaint, WiMacTel will provide written notice to the end user of the status of the complaint. Each end user may file with the Board for resolution of disputes. Each complainant will be mailed a statement of their right to contact the Board at:

Iowa Utilities Board
350 Maple Street
Des Moines, Iowa 50319
Telephone: (515) 281-5979
Facsimile: (515) 289-5329

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.17 Operator Services**

WiMacTel's services are available to Customers for a fee as described in the Rates section of this tariff, for credit card, and automated collect operator assisted calls.

2.17.1 Blocking

The Company will not block the completion of calls which would allow the caller to reach a long distance telephone company different from WiMacTel. Company contracts for the provisioning of operator services includes a call blocking prohibition by the contracting entity.

2.17.2 Posting

When WiMacTel provides its operator assisted calling services to the public or transient End Users, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses WiMacTel's network. The notice shall include the following information:

- WiMacTel's name and address;
- A customer service number for receipt of further service and billing information; and
- Dialing directions to obtain specific rate information from WiMacTel.

2.17.3 Oral identification

WiMacTel identifies itself to the billed party at the time of initial contact. The Company will provide the End User with sufficient time to permit the End User to terminate the call or advise the operator to transfer the call to the End User's preferred carrier prior before being billed for any charges.

2.17.4 Rate Information

Upon request the Company quotes all rates and charges for its services. The Company will also disclose billing method and complaint resolution procedures upon request.

OPERATOR SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.17 Operator Services, (Cont'd.)****2.17.5 Billing**

The Company will itemize all calls separately on the bill, except those billed to commercial credit cards. All calls will be rated solely from the End-User Customer's point of origin to point of termination.

All bills, except those for calls billed to commercial credit cards, shall be rendered within sixty (60) days of the provision of the service.

All charges for the use of a telephone instrument shall be shown separately for each call, except for calls billed to a commercial credit card.

2.18 Emergency Services

If a caller dials "911" or any other emergency access telephone number, WiMacTel will handle the call. The company's operator software retains an emergency number data base associated with the originating location of the call. The WiMacTel operator will connect the caller to the appropriate emergency response agency and will remain on the call until the operator has verified that the caller and the agency personnel have established conversation and the full identification of the caller's location has been recorded by the emergency agency personnel. No billing applies to emergency calls.

2.19 Directory Assistance Services

WiMacTel does not complete calls to local Directory Assistance. Such calls are routed through the local exchange company. Customers must dial another carrier's access code to obtain access to toll Directory Assistance.

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in this tariff. Duration of each call is measured as stated in the description for each service offering.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. A positive response from the called party is required for all collect and person to person calls.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.3.4 There is no billing applied for incomplete calls.

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Rate Periods

Unless otherwise specified in this price list, the following rate periods apply to services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to, but not including.

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Directory Assistance****3.6.1 Directory Assistance Service**

Directory Assistance is available to Customers of WiMacTel service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.6.2 Call Completion Service

The Company Directory Assistance operator, or automated attendant, will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

OPERATOR SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.7 Operator Assisted Calling**

WiMacTel's Operator Assisted Calling is available for use by transient end users from Aggregator locations. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method.

The Company offers many operator service rate plans depending upon the needs of a particular Aggregator location. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

OPERATOR SERVICES

SECTION 4 - RATES AND CHARGES

4.1 Public Telephone Surcharge

Rate per Call: \$0.56

4.2 Directory Assistance

4.2.1 Directory Assistance Service

Directory Assistance, Per Call

Intrastate Directory Assistance \$2.49

4.2.2 Call Completion Service

A. Directory Assistance Call Completion, Per Call

Per Call Charge: \$1.00

 OPERATOR SERVICES

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.3 Operator Assisted Calling

4.3.1 WiMacTel Operator Service Base Plan

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute increment.

A Usage Rates – IntraLATA/InterLATA

Miles	Day		Evening		Night	
	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period
0-9999	\$1.725	\$1.725	\$1.725	\$1.725	\$1.725	\$1.725

B Per Call Services Charges:

	Automated	Operator Assisted
Automated Calling Card:	\$10.98	\$12.49
Collect (Station to Station):	\$11.49	\$12.49
3 rd Party	\$11.98	\$14.98
Person to Person:	\$17.49	\$17.49
Credit Card	\$10.98	\$12.49
Surcharges		
Premise Imposed Fee	\$5.00	

Billing: 1 Minute Increments

 OPERATOR SERVICES

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.3 Operator Assisted Calling, (Cont'd.)

4.3.2 WiMacTel Operator Service Plan 3M

Calls are billed in three (3) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next three minute increment.

A Usage Rates – IntraLATA/InterLATA

Miles	Day		Evening		Night	
	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period	Initial Period	Each Addt'l. Period
0-9999	\$5.175	\$5.175	\$5.175	\$5.175	\$5.175	\$5.175

B Per Call Services Charges:

	Automated	Operator Assisted
Automated Calling Card:	\$10.98	\$12.49
Collect (Station to Station):	\$11.49	\$12.49
3 rd Party	\$11.98	\$14.98
Person to Person:	\$17.49	\$17.49
Credit Card	\$10.98	\$12.49
Surcharges		
Premise Imposed Fee	\$5.00	

Billing: 3 Minute Increments

 OPERATOR SERVICES

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.3 Operator Assisted Calling, (Cont'd.)

4.3.3 OSP Option A

OSP Option A calls are billed in one (1) minute increments after an initial minimum call duration of three (3) minutes. Partial minutes are rounded up to the next one minute increment.

A. Usage Rates

	Initial 3 Minutes	Each Additional Minute
Per Call Rate	\$4.47	\$1.49

B. Operator Connect Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$4.99	\$7.50
Collect	\$6.99	\$8.50
3rd Party	\$7.99	\$10.99
Person to Person	\$12.50	\$13.50
Credit Card	\$4.99	\$7.50

Other Surcharges:

Non Subscriber Fee	See Section 5.1
PIF	\$5.00
Network Infrastructure Fee	See Section 5.5
CCR	See Section 5.4
Regulatory Compliance Fee	See Section 5.3
PCI	\$0.00
Bill Statement Fee	\$0.00

OPERATOR SERVICES

SECTION 5 – MISCELLANEOUS SERVICES**5.1 Non – Subscriber Fee**

A Nonsubscriber Fee is applicable to operator assisted calls billed to end user lines which are presubscribed to an interexchange carrier other than WiMacTel, or not presubscribed to any interexchange carrier. This charge is in addition to the applicable initial period charges and in addition to any applicable service charges for operator handled calls.

Rate Per Call: \$3.50

5.2 Bill Statement Fee

The Company may impose a Bill Statement Fee to calls billed as part of the Customer's local telephone bill.

Per Month Charge: \$2.49

5.3 Regulatory Compliance Fee

This fee allows the Company to recover expenses that the Company incurs with regard to the Universal Service Fund, National Number Portability and other regulatory fees. The fee is not a tax or charge imposed or required by any government entity.

Rate Per Call: \$1.50

OPERATOR SERVICES

SECTION 5 – MISCELLANEOUS SERVICES, (CONT'D.)**5.4 Carrier Cost Recovery**

In addition to charges for service a Carrier Cost Recovery fee is assessed to recover certain costs associated with providing intrastate local exchange service including expenses for national regulatory fees and programs, and connection and account servicing charges. This fee is not a tax or charge required by the government. This fee will be applied on a per customer billing account basis

Carrier Cost Recovery Fee	\$2.50
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5.5 Network Infrastructure Fee

In addition to charges for service a Network Infrastructure Fee is assessed to recover various costs of network development and maintenance, regulatory oversight proceedings and compliance, fraud monitoring, account provisioning and maintenance and other costs incurred by the company in the provision of interstate telecommunications services. This fee is not a government mandated tax or surcharge. This fee will be applied on a per customer billing account basis

Network Infrastructure Fee	\$1.00
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