

WiMacTel, Inc.

TITLE PAGE

ALASKA TELECOMMUNICATIONS TARIFF

Resale Common Carrier Service

Regulations and Rates

of


WiMacTel, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the provision of telecommunications services provided by WiMacTel, Inc. with offices at 2225 East Bayshore Road, Suite 200, Palo Alto, CA 94303. This tariff is on file with the Regulatory Commission of Alaska, and copies may be inspected, during normal business hours, at the Company's principal place of business, and at [www.wimactel.com](http://www.wimactel.com).

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

  
\_\_\_\_\_  
for James MacKenzie

WiMacTel, Inc.

## INDEX

	Page
Title Page	1
Index	2
Service Area Map	3
Check Sheet	4
Table of Contents	5
Symbols	6
Tariff Format	7
Technical Terms and Abbreviations	8
Undertaking of WiMacTel, Inc.	10
Limitations	11
Liabilities of The Company	12
Restoration of Service	14
Deposits	14
Change in Service Agreement	14
Taxes and Surcharges	15
Terminal Equipment	17
Installation and Termination	17
Interconnection	17
Payment and Billing	18
Credit Regulations	19
Refusal or Discontinuance by Company	21
Cancellation by Customer	22
Inspection, Testing and Adjustment	22
Cost of Collection and Repair	23
Dishonored Checks	23
Customer Complaint Information	23
Timing of Calls	24
Rate Period	24
Miscellaneous Rates and Charges	25
Operator Assisted Calling	26
Directory Assistance	28
WiMacTel Long Distance Base Plan	29

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SERVICE AREA MAP



Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original		23	Original	
2	Original		23.1	1 <sup>st</sup> Rev.	*
3	Original		24	Original	
4	2 <sup>nd</sup> Rev.	*	25	Original	
5	1 <sup>st</sup> Rev.		26	Original	
6	Original		27	Original	
7	Original		28	Original	
8	Original		29	Original	
9	Original		30	Original	
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	1 <sup>st</sup> Rev.	*			
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				

\* - indicates those pages included with this filing.

Tariff Advice No. 3

Effective: February 22, 2016

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

TABLE OF CONTENTS

	Page	
Title Page	1	
Index	2	
Service Area Map	3	
Check Sheet	4	
Table of Contents	5	
Symbols	6	
Tariff Format	7	
Section 1 - Technical Terms and Abbreviations	8	
Section 2 - Rules and Regulations	10	
Section 3 - Description of Service and Rates	24	
Section 4 – Miscellaneous Services	30	(N)

Tariff Advice No. 2

Effective: September 7, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To Signify Changed Regulation
- (D) - Delete or Discontinue
- (I) - Change Resulting In An Increase to A Customer's Bill
- (L) - Moved From Another Tariff Location
- (N) - New
- (R) - Change Resulting In a Reduction to A Customer's Bill
- (S) - To signify reissued matter
- (T) - Change In Text or Regulation But No Change In Rate or Charge

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially, however, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the RCA. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the RCA, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

WiMacTel, Inc.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line

A dedicated arrangement which connects a customer location to the underlying Carrier's Network Service Center (NSC).

Application for Service

A standard Carrier order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the communication service as required.

Authorization Code

A numerical code, one or more of which is made available to customers requiring identification of individual users or groups of users on his/her account and to allocate the costs of their services accordingly.

Authorized User

A person, firm, corporation or other entity authorized by a customer to receive or send communications.

Commission

Regulatory Commission of Alaska

Company or WiMacTel

WiMacTel, Inc.

Customer

The person, firm, corporation or other entity which uses, causes the use of, or allows the use of the underlying Carrier's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Carrier's tariff regulations.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Dedicated Access

Service which provides the customer with a dedicated connection between the customer's premises and the underlying Carrier's terminal location

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO



WiMacTel, Inc.

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

**Installation**

The connection of a circuit, or dedicated access line, for new or additional service.

**Interexchange Carrier**

A person, firm, corporation or entity regulated by the FCC or by the Regulatory Commission of Alaska which sells communication services to the public for profit, including resellers.

**Manual Intervention**

The involvement or participation in a call by a representative of the Company.

**Non-Validated**

Customer may receive inbound calls even if the calling party enters no PIN or an incorrect PIN.

**PIN**

Personal Identification Number.

**Premises**

The space designated by a customer at its place or places of business for origination and termination of the Carrier's service, whether for its own communications needs or for the use of its resale customers. In the case of a nonprofit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

**Switched**

Telecommunications traffic carried over shared facilities (i.e. Public switched network) and not over customer-specific dedicated facilities.

**Terminal Equipment**

Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

**Terminal Location**

Any Carrier facility location from which services described herein are provided.

**Validated**

Customer may receive inbound calls only when the correct PIRN is entered by the calling party

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS

## 2.1 Undertaking of WiMacTel, Inc.

The Company's services and facilities are furnished for communications originating and terminating within the State of Alaska under terms of this tariff.

- 2.1.1 Carrier is an interexchange common carrier providing non-facilities based resold telecommunications intrastate long distance telephone service to customers for their direct transmission and reception of voice, data and other types of telecommunications. Intrastate communication services are provided only in conjunction with Carrier's domestic interstate communication services.
- 2.1.2 Customers may originate calls over switched services several ways; by dialing the desired telephone number; or an 800 service number. Access may be provided over a dedicated access line or switched access line. When a call is originated using a dedicated access line, the DAL may be provided by the Carrier or the customer. When the customer provides the access arrangement, the Carrier can act as the customer's agent in obtaining access, but must in any event approve the design of any dedicated access facility the customer proposes to use. When a call is originated using an 800 service number, the customer's equipment will answer the access call with a computer tone. The customer may enter its authorization number followed by the area code and desired telephone number. In all instances, communication charges will commence and terminate when the underlying customer's switch determines that the call has commenced and terminated, respectively.
- 2.1.3 The customer's monthly usage charges are assessed based upon the time the customer uses the underlying customer's intrastate communication facilities as measured by the customer's electronic switching equipment, together with its use of service options, if any. Unless otherwise specified, calls will be measured from the time that the called party answers to the time that either the calling or called party disconnects from the call, as indicated by answer supervision. No charge is made for calls not completed.
- 2.1.4 For billing purposes, the duration of each call will be rounded as specified in the description of each service option in the following sections. The rates per minute charged for service are set forth in Section 4 of this tariff.
- 2.1.5 The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations

- 2.2.1 Service is offered statewide subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 WiMacTel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.3 Liabilities of The Company

- 2.3.1 The entire liability of the Company for all claims of whatever nature arising out of the Company's provision of the services and not caused by customer's negligence, shall not exceed an amount equal to the proportionate fixed monthly charges to the customer for the period of service during which any mistake, omission, interruption, delay, error or defect in the services or any other event or action giving rise to a claim, occurs. The Company's liability for its willful misconduct, if any, is not limited by its tariffs. In no event shall the Company be liable for special, punitive, consequential or incidental damages. The Company disclaims any express or implied warranties with respect to the services, including without limitation, any implied warranties of merchantability and fitness for a particular purpose.
- 2.3.2 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.3.3 The Company shall be indemnified and held harmless by the customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the customer.
  - C. All other claims arising out of any act or omission of the customer in connection with any service provided by the Company

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.3 Liabilities of The Company

- 2.3.4 The Company's liability, if any, for its willful misconduct is not limited by this tariff. The Company shall not be liable for and the customer indemnifies and holds the Company harmless from any and all loss, claims, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of any person, or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, or for any incidental, special or consequential damages including interruption to business, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintain, removal, presence, condition, location or use of any service provided by the Company, or use is not the direct result of the Company's negligent acts. No agents or employees of other Companies shall be deemed to be agents or employees of the Company.
- 2.3.5 In no event shall the Company be liable to any customer for any damages caused by act or omission of any local exchange company or other third party in establishing the Company as the customer's primary interexchange Company. The Company shall not be liable for any charges billed the customer by another carrier caused by a local exchange carrier's failure to process a request designating the Company as the customer's primary interexchange carrier or caused by any act or omission of any third party.
- 2.3.6 The above tariff language (and any and all language which appears in this tariff addressing liability of WiMacTel, Inc., or its customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and any direct, indirect, and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.4 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the FCC.

## 2.5 Deposits

The Company does not require deposits from customers.

## 2.6 Change in Service Agreement

When a change in service arrangement involves the continued use by the customer of circuits furnished by Carrier, installation charges do not apply to the circuits continued in use. The minimum service period for the circuits contained in use is determined from the date of the initial installation thereof.

## 2.7 Reserved for Future Use

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.8 Taxes and Surcharges

2.8.1 The Company reserves the right to bill any and all applicable taxes and fees in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes and fees are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

2.8.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund.

## 2.8.3 Alaska Universal Service Fund Surcharge

- A. The Company concurs in the AUSF surcharge percentage set forth in the current effective tariff of the Alaska Universal Service Administrative Company ("AUSAC"). A copy of the AUSAC tariff is available for public inspection during normal business hours at 3380 "C" Street, Suite 201, Anchorage, Alaska 99503 or on the AUSAC website at <http://www.ausac.org>.
- B. The Alaska Universal Service Fund ("AUSF") Surcharge is a line item surcharge on intrastate end-user revenues to provide for payment to the Alaska Universal Service Fund.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Taxes and Surcharges, (Cont'd.)

2.8.4 [Reserved For Future Use]

(D)

(D)

Tariff Advice No. 3

Effective: February 22, 2016

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO



WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.9 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

## 2.10 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

## 2.11 Interconnection

Service furnished by WiMacTel may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with WiMacTel's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.12 Payment and Billing

- 2.12.1 The customer is responsible for payment of all charges for services furnished to the customer's authorization code or phone number. Charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. Charges for installation, physical or administration changes, or for cancellation of orders are payable upon completion.
- 2.12.2 Bills will be payable upon receipt. After 30 days following the postmark date of the bill, if payment is not received, a onetime charge of 1% of the unpaid amount shall be assessed plus a finance charge not exceeding .0287% of the unpaid amount per day that the amount remains unpaid.
- 2.12.3 The Carrier may terminate service for nonpayment as governed by the terms of this tariff.
- 2.12.4 The customer shall give the Carrier prompt notice of any disputed charges appearing on an invoice. After receiving notice of a dispute, the Carrier shall take reasonable steps to resolve such disputes. The customer shall pay all non-disputed charges while resolution of the disputed charges is pending. The Customer has up to 30 days to dispute a bill.
- 2.12.5 To obtain credits for wrong numbers, cut-offs or poor transmission of calls, the customer has the following options: 1) an immediate inconvenience credit may be obtained for wrong numbers, cut-offs and poor transmission of calls by calling the Carrier's Customer Service Department. The immediate credit given may not be equal to the actual charge of the call in question or; 2) the customer has the option upon obtaining its monthly invoice, to identify the specific charge for which the customer requests adjustment and submit a copy of the invoice to the Carrier's Customer Service Department to receive the requested credit. The credits for these calls are given in accordance with Section 2.13 of this tariff. The Carrier reserves the right to determine what charges in question receive a credit.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.13 Credit Regulations

Pursuant to limitations set forth elsewhere in this tariff, the following will apply:

## 2.13.1 Interruption of Service

- A. No credit will be allowed for relinquishing services in order to perform routine maintenance.
- B. Credit for failure of service will be allowed only when such failure is caused by or occurs in services provided by the Carrier. As used in this tariff, all services and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the services are owned and operated by the Carrier.
- C. No credit will be allowed:  
For failure of service due to customer or authorized user provided services.  
  
For failure of service due to negligence or willful acts of the customer or Customer's authorized user.  
  
For unauthorized use by agents, employees, or representatives of the customer.
- D. Credit allowance for failure of service starts when the customer notifies the Carrier of the failure or when the Carrier becomes aware of the failure, and ceases when service has been restored.
- E. The customer shall notify the Carrier of failures of service and make reasonable attempts to ascertain that the failure is not caused by the customer-provided equipment.
- F. Credit will be allowed only for disabled portions of the service.
- G. The Carrier, at its option, may deny a customer request for credit for charges incurred for service provided by another carrier where notification of alleged inferior or inadequate service has not been received by Carrier's Customer Service Department within 24 hours of the occurrence. No credit will be allowed absent such notification.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.13 Credit Regulations, (Cont'd.)

## 2.13.2 Outage Credit

- A. For the purposes of this tariff, all months contain 30 days. Service offered by the Carrier are on a 24 hour per day, seven days per week basis unless specifically stated otherwise.
- B. For purposes of credit computations, every month shall be considered to have 720 hours.
- C. No credit shall be allowed for an interruption of service of less than 2 hours in duration.
- D. The customer shall be credited for an interruption of 2 hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the services affected for each period of between 2 hours and 24 hours that the interruption continues.
- E. The formula for determining any applicable credit for outages is set forth in Section 2.13.4, following.

## 2.13.3 Cancellation Credit

Where the Carrier cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge service was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

## 2.13.4 Credit Formula

$$\text{Credit} = T \times \frac{C}{720}$$

"T" is outage time in hours

"C" is total monthly fixed, non usage sensitive charge for affected service.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.14 Refusal or Discontinuance by Company

2.14.1 WiMacTel may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- A. For failure of the Customer to pay a bill for service when it is due.
- B. For Customer's violation of any of the Company's rules on file with the Commission.
- C. For failure of the Customer to provide the Company reasonable access to its equipment and property.
- D. For Customer's breach of the contract for service between the Company and the Customer.
- E. For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- F. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.14.2 WiMacTel may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A. In the event of tampering with the Company's equipment.
- B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D. In the event of fraudulent use of the service.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.15 Cancellation by Customer

Service will be provided until canceled by the customer. Cancellation by the customer may be provided telephonically, but must be followed up in writing, on not less than thirty (30) days notice to the Carrier. If a customer orders service and then cancels the order before the service begins, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Carrier and not fully reimbursed by any assessed installation, minimum, and monthly charges (including those for the minimum service period). If, based on such an order, any construction has either begun or been completed, and no service provided, the nonrecoverable cost of such construction shall be borne by the customer.

## 2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.17 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

## 2.18 Dishonored Checks

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank. Any costs sought under AS 09.68.115 (a)(2) for a customer's dishonored check may be charged as a separate line item on the customer's bill.

## 2.19 Customer Complaint Information

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request an in-depth investigation and review of the disputed amount. Customers have the right to refer billing disputes and any other complaints to WiMacTel, Inc. at 2225 East Bayshore Road, Suite 200, Palo Alto, CA 94303-3220. The Customer Service department can be reached by dialing 1-888-476-0881. The Company shall comply with the request and communicate to the Customer the results of such investigation and review as soon as reasonably possible. The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.13 above. The Customer has the right to refer all unresolved disputes to the Regulatory Commission of Alaska, 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501, or toll-free at 800-390-2782.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Public Notices

2.20.1 On August 6, 2012 the Company will file Advice Letter TX 02-3035 with proposed revisions to its intrastate Tariff, R.C.A. No. 3035. The Company is requesting an effective date of September 7, 2012. The purpose of this filing is to introduce Miscellaneous Services Section and Non-Subscriber fee. The Company's current tariff and proposed revisions are available at the Company's office and Internet website. The Company's office is located to WiMacTel, Inc. at 2225 East Bayshore Road, Suite 200, Palo Alto, CA 94303-3220. The Customer Service department can be reached by dialing 1-888-476-0881. The hours of operation are 9:00 am to 5:00 pm Monday through Friday excluding holidays. The Company's website is [www.wimactel.com](http://www.wimactel.com). Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska, 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501, or toll-free at 800-390-2782. The Commission's electronic mail address for filing comments about this revision is [rca\\_mail@rca.state.ak.us](mailto:rca_mail@rca.state.ak.us).

2.20.2 On January 22, 2016 the Company will file Advice Letter TX 03-3035 with proposed revisions to its intrastate Tariff, R.C.A. No. 3035. The Company is requesting an effective date of February 22, 2016. The purpose of this filing is to remove Universal Access Surcharge for Telecommunications Relay Service (TRS). The Company's current tariff and proposed revisions are available at the Company's office and Internet website. The Company's office is located to WiMacTel, Inc. at 13515 I Circle, Omaha, NE 68137. The Customer Service department can be reached by dialing 1-888-476-0881. The hours of operation are 9:00 am to 5:00 pm Monday through Friday excluding holidays. The Company's website is [www.wimactel.com](http://www.wimactel.com). Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska, 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501, or toll-free at 800-390-2782. The Commission's electronic mail address for filing comments about this revision is [rca.mail@alaska.gov](mailto:rca.mail@alaska.gov).

(N)  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
|  
(N)

Tariff Advice No. 3

Effective: February 22, 2016

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO



WiMacTel, Inc.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES

## 3.1 General

Following are detailed descriptions of services. All service offerings are available to either residential or commercial customers, but are only available in conjunction with the similar interstate service offerings and associated interstate rates and charges.

**Ancillary Services**

Calls made to Directory Assistance telephone numbers are charged on a per call basis as set forth in this tariff

## 3.2 Timing of Calls

3.2.1 Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

3.2.2 Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.

3.2.3 The minimum call duration and call increments for billing purposes are specified on a per-product basis.

3.2.4 The Company shall not bill for unanswered calls.

## 3.3 Rate Periods

Rates for service are time of day or distance sensitive.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

## 3.4 Miscellaneous Rates and Charges

## 3.4.1 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the ("#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.30
---------------	--------

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

## 3.5 Operator Assisted Calling

Operator Assisted calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method. Operator service charges are not discounted for time of day.

The types of calls handled are as follows:

- 3.5.1 Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.
- 3.5.2 Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- 3.5.3 Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- 3.5.4 Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

## 3.5 Operator Assisted Calling, (Cont'd.)

## 3.5.5 Usage Rates Applicable to Pay Telephones

## A. Per Minute Rates:

Mileage		Day	Evening	Night/Weekend			
0	34	\$0.3300	\$0.1300	\$0.2640	\$0.1040	\$0.1650	\$0.0650
35	64	\$0.3700	\$0.1700	\$0.2960	\$0.1360	\$0.1850	\$0.0850
65	94	\$0.4100	\$0.2100	\$0.3280	\$0.1680	\$0.2050	\$0.1050
95	124	\$0.4400	\$0.2400	\$0.3520	\$0.1920	\$0.2200	\$0.1200
125	154	\$0.4700	\$0.2700	\$0.3760	\$0.2160	\$0.2350	\$0.1350
155	184	\$0.5000	\$0.2900	\$0.4000	\$0.2320	\$0.2500	\$0.1450
185	214	\$0.5400	\$0.3300	\$0.4320	\$0.2640	\$0.2700	\$0.1650
215	274	\$0.5700	\$0.3600	\$0.4560	\$0.2880	\$0.2850	\$0.1800
275	334	\$0.5900	\$0.3800	\$0.4720	\$0.3040	\$0.2950	\$0.1900
335	394	\$0.5900	\$0.3800	\$0.4720	\$0.3040	\$0.2950	\$0.1900
395	454	\$0.5900	\$0.3800	\$0.4720	\$0.3040	\$0.2950	\$0.1900
455	+	\$0.5900	\$0.3800	\$0.4720	\$0.3040	\$0.2950	\$0.1900

## B. Per Call Service Charges for Pay Telephones

Customer Dialed Calling Card	\$0.50
Operator Dialed Calling Card	\$1.55
Collect	\$1.55
Billed to Third Party	\$1.55
Person-to-Person	\$3.00

## 3.5.6 Usage Rates Applicable to Non-Pay Telephone Aggregator Locations

Rate per minute, or any portion thereof \$0.35

## Per Call Service Charges for Non-Pay Telephone Aggregator Locations

Customer Dialed Calling Card	\$0.50
Operator Dialed Calling Card	\$1.55
Collect	\$1.55
Billed to Third Party	\$1.55
Person-to-Person	\$3.00

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Directory Assistance

Directory Assistance is available to WiMacTel Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call Charge: \$1.00

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

## 3.7 WiMacTel Long Distance Base Plan

WiMacTel Long Distance Service applies to aggregator locations for the provision of direct dial toll service from these locations. This service is offered to these locations and is billed to the aggregator for use when an End User inserts direct payment into the aggregator instrument.

## 3.7.1 Usage Rates

## (A) Long Distance Option 1

Long Distance Option 1 plan is for services offered to aggregator locations and billed in one (1) minute increments, with a minimum billing period of one (1) minute.

	Initial Period	Each Add'l 1 Period
Less than 1000 ANI's	\$0.02520	\$0.02520
1000 + ANI's	\$0.01890	\$0.01890

## (B) Long Distance Option 2

Long Distance Option 2 plan is for services offered to aggregator locations and billed in six (6) second increments, with a minimum billing period of eighteen (18) seconds.

	Initial Period	Each Add'l 1 Period
Less than 1000 ANI's	\$0.00756	\$0.00252
1000 + ANI's	\$0.00567	\$0.00189

Tariff Advice No. 1

Effective: January 30, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO

WiMacTel, Inc.

SECTION 4 – MISCELLANEOUS SERVICES

4.1 Non – Subscriber Fee

A Nonsubscriber Fee is applicable to operator assisted calls billed to end user lines which are presubscribed to an interexchange carrier other than WiMacTel, or not presubscribed to any interexchange carrier. This charge is in addition to the applicable initial period charges and in addition to any applicable service charges for operator handled calls.

Rate Per Call:	\$3.50
----------------	--------

(N)  
-  
-  
-  
-  
-  
-  
(N)

Tariff Advice No. 2

Effective: September 7, 2012

Issued by: WiMacTel, Inc.  
By: James MacKenzie, President and CEO